



SYDNEY ZOO EXPERIENCE GIVEAWAY TERMS AND CONDITIONS

1. The Promoter is Carnival plc trading as Carnival Cruise Lines (ABN 23 107 998 443) or Level 5, 465 Victoria Avenue, Chatswood, NSW Australia 2067, phone (02) 8326 4000 ('**Promoter**').
2. The Prize Supplier is Sydney Zoo Pty Ltd trading as Sydney Zoo (ABN 55 168 970 090) of PO BOX 40 Doonside, NSW 2767 Australia ('**Prize Supplier**').
3. Instructions, prizes and information on how to enter form part of these Terms and Conditions. By entering, entrants accept these Terms and Conditions.

Entry

4. The Promotion commences at 09:00AM AEDT 28 February 2024 and ends at 11:59PM AEDT 13 March 2024. ('**Promotional Period**'). Entries must be received within the Promotional Period.
5. Entry is only open to Australian residents aged 18 year or over.
6. Employees of the Promoter and Prize Supplier, their immediate family and agencies associated with this Promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
7. Incomplete or indecipherable entries will be deemed invalid.
8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
9. Any costs associated with entering the Promotion, including data costs, are the entrant's responsibility.

How to Enter

10. To enter, during the Promotional Period individuals must:
 - a. Comment on the Carnival Cruise Line Australia's Facebook or Instagram post captioned:
We've noticed some unexpected guests trying to get onboard! We need your help finding the stowaways to get them safely back to Sydney Zoo.

Drop in the comments how many animals you can spot for a chance to WIN A SYDNEY ZOO VIP EXPERIENCE FOR 5 PEOPLE, PLUS THERE ARE 3 RUNNER UP PRIZES which include GENERAL ENTRY TICKETS AT SYDNEY ZOO FOR 5 PEOPLE.

Winners will be drawn randomly from the entries who guessed correctly. Entries close Wednesday 13 March 2024 at 11:59pm. Winners will be announced Thursday 14 March at 11am.

T&Cs APPLY

and in the comment, guess the correct number of animals in the image.

11. Only one (1) entry per person will be permitted.
12. All eligible entries will be entered into the draw (the '**Entry**').

Prize

13. The total prize pool value is up to AU\$2,624.65 (incl. GST).
14. There are two Main Prizes to be awarded. One (1) for Facebook and one (1) for Instagram. Each winner will win:
 - a. A Sydney Zoo VIP experience for five (5) people, including day entry to Sydney Zoo and two animal encounters for the group (the '**Main Prize**').
15. There are six (6) Runner Up Prizes to be awarded. Three (3) for Facebook and three (3) for Instagram. Each winner will win:

- a. Five (5) General Entry Tickets to Sydney Zoo (the 'Runner Up Prize').

Prize Conditions

16. Redemption of the Main Prize(s) and Runner Up Prize(s) is subject to any terms and conditions of the Prize Supplier. General Entry Ticket terms and conditions can be found here: [Sydney Zoo - Ticket Terms and Conditions](#)
17. Main Prizes and Runner Up Prizes will be provided in the form of a unique access code. These codes are valid for 12 months from the date of issue.
18. Main Prizes are subject to availability, animal availability, age limitations, capacity limits. VIP experiences must be booked via the Sydney Zoo Ticketing team and cannot be booked online.
19. Runner Up Prizes can be redeemed at any time utilising the unique code provided.

The Draw

20. This is a game of chance. Skill plays no part in determining the winner.
21. The draw will take place at Carnival Australia, Level 5, 465 Victoria Avenue, Chatswood, NSW Australia 2067 on Thursday 14 March 2024 at 10:00 AM AEDT. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. A draw for the Main Prize(s) and Runner Up Prize(s), if unclaimed, may take place on Monday 18 March 2024 at 10:00AM AEDT at the same place as the original draw.
22. The winners will be notified in writing via reply to their comment on the Carnival Cruise Line Australia Facebook (<https://www.facebook.com/CarnivalOz>) and Instagram (<https://www.instagram.com/carnivalcruiselineau/>) page post by 11:00AM AEDT 14 March 2024 and their name will be announced online via their comment.
23. The winners must Direct Message the Carnival Cruise Line Australia's Facebook page to claim their prize by 18 March at 10:00AM AEDT.
24. Subject to the unclaimed prize draw clause, if for any reason the winner/s does not take/redeem the prize (or an element of a prize) at or by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.
25. In accepting the prize, the winner acknowledges that they may incur ongoing costs associated with the prize that are the responsibility of the winner.

General

26. The Promoter's decision is final and no correspondence will be entered into.
27. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash. If the winner is, for whatever reason, unable to use their Prize within the nominated period, or does not take an element of the Prize within the time stipulated then that element of the Prize will be forfeited by the winner.
28. In accepting the Prize, the winner agrees to participate in and co-operate with all reasonable media editorial requests by the Promoter, including but not limited to, being interviewed and photographed, and the winner grants the Promoter a perpetual and non-exclusive licence to use such footage and photographs in all media worldwide and the winner will not be entitled to any fee for use.
29. With the exception of the intellectual property rights set out in these terms and conditions, the winner agrees they will not sell or otherwise provide their story and/or photographs to any media or other organisation.
30. The Promoter accepts no responsibility for any tax implications that may arise from the incentive. Independent financial advice should be sought.
31. This promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform including Facebook and Instagram. Entrants provide information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.
32. As a condition of accepting the Prize, the winner must sign any legal documentation, including but not limited to a legal release and indemnity form.
33. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); b) any theft, unauthorised access or third party interference; c) any

entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; d) any variation in prize value to that stated in these Terms and Conditions; e) any tax liability incurred by a winner or Entrant; or f) use of and/or taking of the prize.

34. The Promoter collects personal information in order to conduct the competition and administer the Prize and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers and suppliers in the United States and, as required, to regulatory authorities in Australia, New Zealand and the ports of call on the cruise itinerary. Entry is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the winner in accordance with its Privacy Policy available here: <https://www.carnival.com.au/about-carnival/legal-notice/ticket-contract>. Entrants should direct any request to opt out, access, update or correct information to the Promoter.
35. The laws of NSW apply to this promotion to the exclusion of any other law. The winner submits to the exclusive jurisdiction of the courts of NSW.